

MJHS Hospice

Good for You and Your Patients



Overview

Hospice is an interdisciplinary approach to caring for patients with an advanced illness. It improves quality of life, ensures proper pain management and offers psychosocial support for the patient and their family. Patients may receive hospice services if the referring physician and the hospice both certify that the patient has a prognosis of 6 months or less if the illness runs its expected course.

What Do Patients and Families Enrolled in Hospice Receive?

- Consistent coordination of care with the patient's primary care provider and specialists
- 24/7 on-call care at home by members of our hospice team
- Ongoing discussions about goals and advance care planning
- Expert symptom management as well as care for psychosocial and spiritual distress
- Access to home health aides and volunteers
- Access to inpatient beds or continuous home care for acute conditions
- Access to drugs, supplies, equipment, tests and procedures related to the terminal illness

What Does MJHS Hospice Do to Keep You – the Referring Physician – Involved?

- You can remain the patient's attending or consulting physician
- All physicians work with our interdisciplinary team to provide care in the home
- As the attending or consulting physician, you will be kept informed about the hospice plan of care and work with our team to coordinate tests, procedures and treatments to ensure goal-based care

How Can You Easily Assess Your Patient's Eligibility?

- Ask yourself the validated ***"Surprise Question"***

"Would you be surprised if the patient were to die from his or her illness during the next year?"

If the answer is:

"YES" – The patient is not eligible for hospice

"NOT SURE" – Consider calling us for a peer-to-peer discussion with a hospice medical director. Our medical directors also do consultations in the home

"NO" – Ask yourself, ***"Is the care your patient needs appropriate for hospice?"***

- If the care needed by your patient is appropriate for hospice, discuss hospice with the patient and family, and refer if the patient/family agree
- If the patient is eligible and appropriate, but the patient or family is uncertain, ask them to accept an informational visit from a nurse at home. Call us and we will contact them to schedule
- If you're not sure that hospice is appropriate, consider calling us to find out, or discuss it with the family and call us to arrange an informational nurse visit at home

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How Does MJHS Work With Physicians to Ensure Reimbursement for Every Clinical Encounter?

- Payment is available with proper billing and our data financial coordinator (Michelle Nedd, at (212) 420-2419) can assist you or your billing office so that every encounter is reimbursed
- Rules for billing hospice patients vary greatly based on a number of factors. We will help you and your staff so that billing is accurate and reimbursement is prompt
- MJHS Hospice is covered by: Medicare, Medicare Advantage, Medicaid, Medicaid Managed Care, Dual Programs, Commercial, etc.

Why MJHS Hospice?

MJHS Hospice is a New York City based not-for-profit that provides comprehensive hospice services for eligible patients with advanced illnesses. MJHS just exceeded all national benchmarks on the first ever CMS Hospice Compare. We are also one of the largest hospices in New York City and have the lowest Medicare re-hospitalization rate, just 3.3%. MJHS cares for patients with any type of advanced illness and accepts virtually all forms of insurance. Key components of our hospice program include:

- Offering hospice care in the patient's home, particularly important in many cultures
- Delivering culturally-sensitive care, including many native speaking staff and video-translation
- Using Creative Arts and Music Therapy to address symptoms and distress
- Providing spiritual care and bereavement support
- Continuing involvement of the patient's primary care physician and specialists

To make a referral or for more information call

(212) 420-3370



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